



Fraternity and Sorority Life

Frequently Asked Questions for Fraternities and Sororities

Updated 3/27/2020

This document is an ongoing and evolving resource for fraternity and sorority chapter members, advisors, regional representatives, headquarters staff, and family about University of Central Florida's response to COVID-19.

What's happening?

At this time, UCF has moved all classes online for the remainder of the semester and most employees are currently working remotely. As the semester comes to a close, the University will reevaluate.

During this time, offices remain open for phone calls and emails, and some staff are also comfortable communicating through text messages. All students have been asked not to return to campus until further notice.

Please see the official statement and check here for regular updates here:

<https://www.ucf.edu/safety/coronavirus/>.

Is the Fraternity and Sorority Life office open during this time?

The FSL staff members are working remotely during this time, so the FSL building will remain closed until further notice. Although we are checking the phones consistently, if you need to contact a staff member, emailing them directly is the best option.

We have a fraternity/sorority house. What should we do?

It is recommended that your organization align with the same standards currently in place for Housing and Residence Life: given this extended period of social distancing, students who continue to reside on campus should return to their permanent residences if they are able. We understand that some students have no alternative; those students may remain in campus housing but should avoid gathering as groups.

Fraternity/sorority houses may remain open only as a last resort to on-campus student residents who have no other place to stay unless otherwise closed by the affiliated national headquarters. Students who need to return must follow the travel guidelines provided by the CDC, particularly when returning from Spring Break. In general, all chapter facilities should limit access to residents only.

What if I need my organization email account password reset?

FSL staff is still here to help! You may call the office and leave a message for a call back or you may email Mrs. PK (Phyllis.Kornegay@ucf.edu) and she will assist with your password reset.

What if I got a package delivered?

With Orange County's "stay at home" order going into effect, many buildings will be closed beginning Friday, March 27, 2020. Amazon packages may be diverted to the Amazon location near the Addition Area and inbound shipments by courier services like UPS, FedEx, DHL, and others may be sent back to their origin points as undeliverable. Please avoid getting packages mailed to address on Greek Park for the foreseeable future to avoid this issue. For those that have already been ordered, please keep your tracking information so packages may be located once the "stay at home" order is lifted and university buildings reopen.

Can my chapter still hold in-person events?

The University has suspended all campus events through the spring semester and chapters may *not* hold in-person events. All business meetings should be done virtually. Right now, the priority for our community is everyone's health and safety, so social distancing is expected and no social gatherings or in-person events will be permitted.

Can my members attend other chapters' events?

No in-person events will be approved or permitted by FSL at this time. Holding or attending unregistered events is a violation of the FSL Policy Handbook. Please put your and everyone's health and safety at the forefront of your actions during this challenging time.

We are in the middle of new member education. What do we do?

Currently all new member programming will remain on hold. If chapters have the ability to host virtual education sessions, prior approval from the National Headquarters and approval by their UCF Fraternity & Sorority Life advisor will need to be given. Please consult with your FSL Advisor regarding your future New Member Plan.

Will I still have one-on-ones with my FSL Advisor or Chapter Coach?

These meetings will continue as normal whenever possible, albeit virtually. Be sure to confirm your meeting time and mode of communication (phone, Zoom, FaceTime, etc.) prior to the day of your meeting. The FSL staff and Chapter Coaches are still here to support your organizations and work with you during this period of online classes.

Does UCF have a platform we can use for video conferencing?

UCF has provided access to Zoom for all students. For more information about its limitations during this time, check out their updated website here:

<https://digitallearning.ucf.edu/newsroom/keepeteaching/#live>. Google Hangout is also a good, free option for video conferencing.

Is the Spring Game and tailgate still taking place on Saturday, April 4, 2020?

The American Athletic Conference has canceled all spring sports and UCF has postponed the Spring Game indefinitely. There will be no tailgate and given this extended period of social distancing, students should not return to campus until the University has an updated statement about when operations will continue.

We have formals or other events planned at a venue with a deposit or contract – what should we do?

We encourage you to read your contract. In some cases, you may be able to re-schedule an event to an alternate date based on the venue's availability. You should share the official statement from the University, explain that you can no longer host the event, and need to cancel/change the date. We hope that businesses and venues will be understanding of the extraordinary circumstances and allow you to cancel or re-schedule. FSL staff encourages you to have conversations with your regional support team and/or headquarters.

Where can I get resources on how to keep members engaged virtually?

Check out FSL's guide to Online Learning & Engagement Resources. It's linked on our [homepage](#)!

Will the All Presidents & Advisors meeting still take place on Wednesday, April 15, 2020 at 6:00 PM?

Yes! FSL and Greek Council will host this meeting live on Zoom. If you are a chapter president or advisor, please keep a look out for information soon about how to join this virtual meeting.